



Home Support Hairdressing Volunteer

To provide ad-hoc hairdressing appointments for Noah's Ark family members in the community.

Living with a child's diagnosis can place considerable strain on the whole family, and coping with the constant demands of care often means parents/carers' needs get dropped to the bottom of their list. A good hair cut can raise someone's self-esteem and could be hugely impactful on their wellbeing.

Noah's Ark takes their responsibility for safeguarding the wellbeing of children seriously. This role is subject to an enhanced Disclosure and Barring Service Application. 2 references are also required.

Key activities would include washing, cutting and styling hair.

We are looking for volunteers with a range of hairdressing experiences and backgrounds including; working with a variety of hair types, male & female clients and children.

Becoming a Home Support Volunteer is a serious commitment but it provides a rewarding opportunity to directly support children with life-limiting/ life threatening conditions and their families.

The needs of individual families will differ, but each Home Support role will be agreed in advance between the family, Noah's Ark, and the volunteer.

Qualities/ experience/ skills needed:

- A minimum Level 2 NVQ in Hairdressing* and 3 years hairdressing experience
- Must have public liability insurance*
- Ability to work well with others and able to follow instructions and be part of a team
- Understanding of confidentiality
- A good understanding of the role and of Noah's Ark's expectations of volunteers



- Good communication skills; an active listener, empathetic and mindful of boundaries
- Reliability, commitment and engagement
- Initiative and problem-solving skills
- A good level of self-awareness
- Experience of working with children, young people or families is desirable but not essential. We welcome volunteers from all backgrounds with all sorts of skills.

***PLEASE NOTE:** evidence of qualifications and insurance will be asked for at the interview stage.

Opportunities of the role:

- Gain rewarding experience of working directly with children, young people and their families
- Training and support to build new skills
- You are entitled to claim travelling expenses at the current mileage rate

PLEASE NOTE: You will not have responsibility for a child with a life-limiting or life-threatening condition and will not be expected to undertake any personal care or administer medication.

Interviews, training and assessment process: At Noah's Ark we value volunteer support, but we are also aware that not all roles are suitable for everyone. The interview and training process is in place to ensure that the Noah's Ark staff get to know more about you, to ensure that you are given the correct training for the role and so that you can find out if this is a role you would like to undertake. The training process is as follows:

- **Volunteer Information Session:** All potential volunteers have to attend one of these sessions before they are able to support Noah's Ark in any capacity. They are held monthly on weekday evenings or Saturday mornings.



- **Interview:** This will take place at the Noah's Ark Office at a mutually agreeable time.
- **Core Training (3 hours):** Training topics include Confidentiality and Boundaries, giving excellent customer service, grief loss and bereavement and infection control. Held on different days, some daytimes and some evenings.
- **Home Module Training** A weekend day afternoon session to prepare volunteers for the specific requirements of the Home Support Volunteer role. This training takes place immediately after the Core Module.
- **Safeguarding Training (2 ½ hours):** 1 weekday / weekend morning or 1 evening, depending on the schedule, essential for ensuring the safety of our service.
- **On the job training** as appropriate

Time commitment: Volunteers can commit to Hairdressing either on a regular or occasional basis, as preferred (depending on personal preference and the needs of the families).

Volunteers are required to complete and return written Support Records following any support visit and to attend Supervision (support groups) every 3 months.

To enable you to get the most out of your training and volunteering we ask you to commit to volunteer for Noah's Ark for a minimum of 1 year.

Location: Noah's Ark supports families living in the London boroughs of Barnet, Enfield, Haringey, Camden and Islington, and Hertsmere. We appreciate as much flexibility as possible and will take on board volunteers' preferences regarding location when sending out hairdressing requests.

Minimum age: 18 years

To apply, please return a completed Volunteer Interest Form to the Volunteering

Team: volunteering@noahsarkhospice.org.uk